

## CONTACT US

Arc Primary Care,  
Dunston Innovation Centre,  
Dunston Road  
Chesterfield  
S41 8NG

To contact Chesterfield and  
Dronfield PCN Ageing Well Team,  
please contact  
01246 264982.  
This phone is manned  
Monday-Friday 9am-6pm

## BEREAVEMENT SERVICES

There are a range of bereavement services  
that can offer help and support through  
this difficult time:

Bereavement Service can be contacted for  
practical help & advice on -  
01246 512711

Cruse Bereavement Support Line  
01246 550080  
[www.cruse.org.uk](http://www.cruse.org.uk)

Alternatively you can access  
The Social Prescribing Service  
who offer advise on local  
community support groups on -  
07748692543.

## AGEING WELL TEAM

### Bereavement Guidance



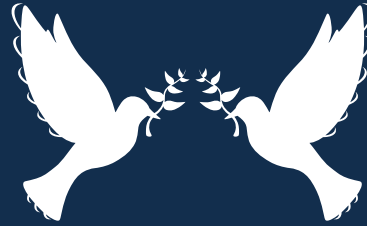
Dear Family & Friends,

You have been given this leaflet because you have recently experienced the loss of a loved one who lived in a care home that the Ageing Well Team supported.

We would like to offer our condolences. Our thoughts and sympathies are with you at this difficult time.

This leaflet will briefly outline what to expect following a bereavement, which is often the most difficult time for relatives/friends.

We will make every effort to ensure that this process is as seamless as possible. When the Ageing Well Team has been notified of a death by the care home, our service will arrange for the completion of the Medical Death Certificate and forms for cremation or burial if required to be completed by one of our Community GPs who cared for the deceased.



In some cases, the death will need to be discussed with the Coroner's Office. If this is necessary, the reasons behind this will be discussed with you and we will explain what to expect.

This will sometimes result in a small delay in getting all the necessary paperwork completed. Once the medical certificate for the cause of death has been signed by the GP, our team will send it to the Registry Office.

We aim to complete this within 5 days but sometimes it can take longer. You will need to make an appointment with the Registrar to collect the certificate and make funeral arrangements.

Chesterfield Registrar Office  
01629 533110.

Our Care Co-ordinators are available as your point of contact should you wish to discuss anything further. Please contact them via Ageing Well phone number on 01246 264982.

If you would like to provide feedback on the service we have provided to your family or friend please email;

[ddicb.gphub@nhs.net](mailto:ddicb.gphub@nhs.net)